

Thank you for booking your tickets for *C-O-N-T-A-C-T*!

Please note that *C-O-N-T-A-C-T* has an Advisory (Some Mature Content and Coarse Language) and is recommended for ages 12 and above.

This is an outdoor experience, lasting 50 minutes so we suggest you wear comfortable walking shoes, dress appropriately for the weather and travel light.

Location: [The Arts House, 1 Old Parliament Lane, Singapore 179429](#)

Meeting point (Refer to Annex A for picture reference) : Group A – [Bronze Elephant Statue](#)
Group B – Main Entrance of The Arts House

We recommend that you arrive at the meeting points 20 minutes before the start of the experience and check that you have correctly installed the application. Our Front of House Manager will be there to guide and help you if needed. Please try not to be late, or you might not find the group!

For the smooth running of the experience, please remember to:

DOWNLOAD THE APP

Please download the **C-o-n-t-a-c-t** (by Touaregs) application on your smartphone.

- For iOS: <https://apps.apple.com/app/id1515131000>



- For Android: <https://play.google.com/store/apps/details?id=com.touaregs.contact>



Just before the show, open the application, choose your language, and enter the access code that will be given by our Front of House manager at the meeting point. You will then access the virtual waiting room of the event and you will hear introductory music. This will confirm that the app is working correctly. After 2 mins the music will stop, do not be alarmed. When the show is about to begin, your screen will ask you to confirm that you are ready for the show to start by pressing the 'I am ready' button. Please ensure all other apps are closed and that you do not take calls or messages. There will then be a countdown before the performance begins and you will hear instructions which will guide you through the rest of the performance. Should you have any problems please let our Front of House staff know and they will assist you.

WHAT TO BRING

- Bring along a fully charged smart phone with data that allows you to have your 3G/4G activated at all times to stay connected to the audio stream of the app
- A pair of earphones/headphones. You will not be allowed to put your phone on speaker mode.
- An umbrella or a poncho in case of wet weather.

COVID-19 SAFETY MEASURES

- Masks are encouraged but optional for this experience.

If you have booked tickets for other people, we kindly ask you to share this email with them, so that they can download the app and read the event reminder as well.

For ticketing matters, please contact SISTIC at +65-6348-5555 or feedback@sistic.com.sg
Should you require assistance on the day of the performance, please contact 96908462.

We are looking forward to sharing this experience with you.

Best Regards,
Singapore Repertory Theatre

Annex A



Meeting Point for Group A



Meeting Point for Group B