

Dear Patrons,

Thank you very much for being part of and supporting our very first Audio Described performance. Here is a checklist to help get you ready to use the Audio Description service during the performance.

Before your visit to the theatre, download the mobile connect app onto your device at the following links:

- For iPhone users please click [here](#)
- For Android users please click [here](#)

When you arrive at our theatre, please follow these steps:

1. **Connect to the Mobile Connect Wifi as you would connect to any wifi setting on your device.**
2. **Launch the app on your device.**
3. **Select your preferred channel on the app**
 - a. **Channel 1: for Audio Description Only**
 - b. **Channel 2: for Stage only**
 - c. **Channel 3: for both Stage and Audio Description**
4. **To test the volume on your app, click the button that says “Adjust” to make sure it’s at a suitable volume for you.**

And you’re all set! Please take your seat 15 minutes before the start of the performance as our Audio Describers will start their introduction then.

We hope you have a wonderful time and hope you enjoy the show.